

Appendix B

Responses received to consultation on renewal and amendment of the Shrewsbury Town Centre Public Spaces Protection Order (No. 1) 2017 ('the Order') Undertaken between 3rd April 2023 and 14th May 2023

The following questions were posed to consultees:

1. Do you believe the existing order should be extended for three years. Please provide any further information to help justify your response.
2. Do you think the existing PSPO has helped to reduce instances of anti-social behaviour. Please provide any further information to help justify your response.
3. Do you think the existing PSPO should be amended to include any of the proposed new provisions. Please state which, if any, of the 4 provisions should be included and provide any further information to help justify your response.
4. Please state whether you are a resident of Shrewsbury Town centre, a Town centre business owner, an employee in the Town centre or a visitor.

Comments	Source	Response
I am a resident of Shrewsbury and would like Shropshire Council to extend the PSPO. The town is very popular with tourists and locals alike and anti social behaviour make the area very unpleasant at times. I have witnessed "homeless" people spitting, shouting, drinking, walking in the road against traffic and generally being unpleasant. The introduction of the street wardens has been great, a very visible presence and hopefully freeing up PCSO's and Police to monitor areas outside of the town centre. I ask that the council extend the order for as long as possible and continue to improve the town for everyone.	Shrewsbury Resident	Noted
1. Yes, I think the PSPO should be extended and it should be enhanced with greater power. 2. Yes, within it's current limits, it has had some effect, but not nearly enough. It needs to include protection of property and residences caused by nighttime anti-social activities (drug taking, drug dealing, urination, defecation, vomiting, fornicating) all of which take place regularly around my home in the town centre. How is	Town Centre Resident	Many of the behaviours being experienced would be considered ASB and the current order would enable an

<p>it possible that door stewards at various bars and clubs can eject people for these activities within their premises, yet they then carry them out on the streets outside peoples homes? Where is the protection for residents?</p> <p>3. Yes, all provisions should be included and much stronger provisions should be considered. We are sick to death of the state you have allowed the town to get in to. It's an embarrassment to tell people where we live.</p> <p>4. Town Centre resident</p> <p>5. Get a police station back in the town centre!</p>		<p>authorised officer to require removal from the restricted area.</p>
<p>1. I agree that the existing order should be extended for 3 years. I have been a resident in the town centre since 2014 and there has been a significant increase in antisocial behaviour over that time - public drunkenness, verbal abuse, groups of intimidating drinkers gathering on pride hill in particular the seating outside Tesco express and any attempt to reduce this is to be supported.</p> <p>2. I think the existing PSPO has helped to reduce instances of antisocial behaviour.</p> <p>3. Yes (to all provisions) - this will allow greater flexibility and increase numbers available to enforce the order; As a user of the Natwest bank the use of their entrance by homeless people is intimidating, a nuisance and leaves trash and rubbish; the centre has a shortage of toilets and it must be v intimidating for women in particular to have to negotiate with people to gain entrance; the playing of loud music while drinking is becoming an increasing nuisance;</p>	<p>Town Centre Resident</p>	<p>Noted</p>
<p>I am writing to ask that the order be continued and enforced. I am a town centre resident who struggles to live among the constant harassment inflicted by the behaviour of rough sleepers. They intimidate and frighten people who are visiting the town to shop or use the restaurants and bars. They often sit in prominent positions near cashpoints and will confront people for money. They seem to have free access to alcohol and will get through several bottles and cans all through the day, the more they drink, the more abusive the behaviour and language becomes At the end of day they move on leaving vast amounts of litter and urine trails which are really visual against the new surface stones on Pride Hill. The rough sleepers congregate each day waiting for the drugs delivery, money and packets exchange hands all in broad daylight on the seating benches at the fop of Pride Hill, the order could help to disperse groups who are dealing.</p> <p>I welcome the reference to the banning of playing music through speakers, We are often subjected to an all day rave situation, the vocalists have earplugs in and microphones and are unaware of the velocity of sound being produced. We have no option but to vacate our home sometimes as it is impossible to listen to the radio, or read, or have a conversation whilst these often 4 or 5 hour performances take place, all unauthorised and often making a great deal of cash.</p>	<p>Town Centre resident</p>	<p>Drug dealing is a police matter but many of the other matters described including those associated with consumption of alcohol could be tackled by an authorised officer under the PSPO.</p> <p>The new provisions will also help address some of your concerns including those of amplified performances, political speeches where devices are being used.</p>

<p>Could you add no amplified performance to the order as this would also help enforce/moderate the growing number of political and or religious fanatics who will preach at high decibels through large amplified speakers. I have no wish to ban busking as we have some great artists who entertain and are a benefit as long as they stick to acoustic/non amplified performance everyone could enjoy the town.</p>		
<p>Hello. Please renew the Shrewsbury Town Centre Public Spaces Protection Order (No.1) 2017. The matter of anti social behaviour by rough sleepers in Shrewsbury town centre has to be addressed , as it is having such a negative impact on the town.</p>	Member of public	Noted
<p>Full response - see Appendix C Summary 1. Yes to include Prosecure specifically 2. N/A 3.Yes</p>	Prosecure 2000 Ltd - Shrewsbury Town Rangers	Noted
<p>As the owner of a business and commercial building on High Street with a recessed porch, for many years we have been a victim of problems caused by rough sleepers, drunks, drug addicts using our porch when the shop is closed. Many times we have been unable to open first thing as we need to wait for a rough sleeper to leave. On one occasion when we could not open until 9.20 on a Saturday morning as the group of four would not leave, we then had the threat of "I will come back and burn your shop down". Recently a member of staff was told "I will smash your face in and bite your nose off" simply for walking past the rough sleeper. This was reported to The Police but even with CCTV near our shop the person was not found. Many times we have found evidence of drug use, and frequent evidence of our porch and the Golden Cross passage being used as a toilet. There is often rubbish left in our porch/pavement associated with someone sleeping rough. A few years ago two brothers were frequently sleeping in our doorway, we were told they were not homeless and were taking drugs in our porch. Finally they moved on but are still seen in town begging and we suspect dealing drugs.</p> <p>Several businesses have installed grilles and shutters which moves the problem more to our porch. In the 1990s we asked about having a shutter to close off our porch. As we own a listed building we were told we would never be allowed to spoil our characterful listed building.</p> <p>Recently we have asked again about installing a shutter, we need to spend thousands of pounds on a conservation architect to produce plans for a solution which might be acceptable on a listed building, but have been told it will be very difficult to find a solution that will not spoil our special shop front. Looking at other buildings I have found that there is no listed building approval shown online for recently installed shutters. Again those who do not follow the rules are being rewarded, but as we want to follow the rules are being put in a difficult situation.</p>	Town Centre Business Owner	<p>The PSPO is intended to give the police powers to remove those causing the type of ASB from the town centre. The additional powers will seek to enhance the provisions available to authorised officers.</p> <p>Drug related matters is the sole responsibility of the police.</p>

A customer who lives in Dogpole was abused by a rough sleeper, only to return home to find excrement smeared on their walls.

We know of one business owner being assaulted by someone he suspected was dealing drugs outside his business when asked not to loiter in their doorway. A shop assistant was followed in the dark to her car after work and threatened after she said she would call the police if I see you deal drugs outside her place of work. She did not report this and changed jobs.

Many, many time I have been asked for change by those who I have also witnessed exchanging small parcels and cash sometimes right by a CCTV camera or are drinking alcohol in a zone where drinking alcohol is banned. This no drinking alcohol zone does not seem to be enforced, the signs are still there.

We have heard so many comments from customers about those who are drunk, drugged and/or begging which is harming those of us who want customers in the town and preventing reasonable people enjoying their visit.

A friend of mine came to the town and tried to find my shop. We worked out his route and there were a group of undesirables in the porch of the old House of Fraser (before it was boarded up) they were shouting and arguing so they family crossed over and went up Grope Lane then headed to the Abbey via Dogpole. He missed seeing my shop as his route was changed to avoid his family walking past a unpleasant situation.

During our 72 years trading on High Street recently the negative issues caused by a few is harming trade and we hear so many customers with a negative view of what is happening to the town. We have heard so many disabled people who cannot visit the town at a weekend due to the road closures and little understanding of the need to provide easy access for those who are disabled.

Rather than hound out the disabled at weekends please start to hound out those who are bringing the town down dealing drugs, drinking and abusing those who visit and work in the town. The drug issues also results in increase in theft. When working in our Manchester shop I was the victim of an out of their mind drug user who said "I need some money you've got to give me some money out of the till" The manner and attitude of this incident contributed in me having a breakdown. When my grandad was working in retail was shot in an armed raid, he did not recover and died

4 years later. Due to the ever increasing number of issues recently things have built up to where my health is starting to be affected, I have started to plan an exit to protect my health. My years of dedicated hard work to continue to build one of the town's special long established business means that I could afford to give up and retire early before my health issues become too much. Why should a few people be allowed to cause so many problems and force people of out town.

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These are the sort of reasons why we need to clamp down on any unsuitable behaviour in the town before it becomes acceptable and a no go area for most people.
 Please help make the town better for us all. Attached a few examples of the problems we have endured for far too long. (Images provided see below)



1. Yes it should be extended but needs to be strongly enforced as to date it does not seem to be, as the town is full of these people/so called rough sleepers and their belongings in empty shop doorways and some beggars which I believe is in contradiction of local bye-laws, but again little evidence of any enforcement action being taken.
2. No, the town is full of these people/rough sleepers/beggars and their belongings in empty shop doorways.
3. Yes include all the proposed amendments and add one about vomiting.
4. Resident of Shrewsbury but not the town centre.

Shrewsbury Resident

Enforcement is primarily undertaken by the police but with the new measures there is opportunity to explore other options.
 Noted the concern over perceived lack of enforcement.

Full Response – see Appendix D

Summary

1. Yes
2. N/A
3. a. No – if it is then EH staff not to be included; b. no comment; c. no comment; d. yes – EH staff will only advise on this provision with expectation that authorised officers will enforce (not EH officers).

Health, Environmental Protection and Healthy Place. Shropshire Council

Noted – the wish that EH officers are not to be authorised officers under the PSPO is noted as is the wish that EH officers will only advise noise issues under the PSPO.

1. Yes -The bigger groups can be problematic, we've had people arguing and attacking each other outside our store on quite a few occasions.
2. Yes - Not sure what the answer is but as previously mentioned some of our customers can find the bigger groups disconcerting.
3. To extend the persons able to enforce the PSPO to 'any person authorised by Shropshire Council'.

Town Centre Business Owner

Noted

<p>1. Yes - Constant disorder outside of our office and under the OMH. Constant mess (empty cans, bottles and needles) in the town centre. Anti-social and sometimes threatening behaviour.</p> <p>2. Don't know - The police seem powerful and just stand by instead of seeking order</p> <p>3. All provisions to be included.</p> <p>Town centre should extend to Longden Coleham if it doesn't already. I feel unsafe walking through especially in the evenings.</p>	Town Centre Worker	Noted – there are no plans at this time to extend the restricted area. It is recognised that enforcement could move the problems out of the restricted area and this will need to be a consideration for the future.
<p>1. Yes - We think people should not be allowed to drink on the street or drink recklessly in the town centre as it makes employees feel unsafe, also those under the influence of drink or drugs should be removed immediately from centre and outside the centre as it makes a very unpleasant atmosphere.</p> <p>2. No - Although security has increased they often aren't watching the centre entrances to stop people under the influence from entering the centre and police are rarely around on the street, even when they are they don't move along the people causing disturbances outside the shops.</p> <p>3. To include a wider enabling provision to require a person to stop sitting or lying within the area if causing anti-social behaviour - Should have the right to remove anyone causing disturbances in any public area</p>	Town Centre Worker	Provisions are available for alcohol to be removed and persons to be removed from the restricted area.
<p>1. Yes - Feel unsafe in town centre due to drug addicts behaviour</p> <p>2. No - Still a huge problem with aggressive behaviour from drug addicts in town centre</p> <p>3. All 4 provisions - People lying around town ,drinking ,smoking cannabis, shouting abuse</p>	Town Centre Worker	Enforcement associated with drugs is a police matter.
<p>1. Yes - Due to the location of the practice it's is difficult to avoid the town center. I have worked here for 9 years and lately it is worse than it has ever been. The lack of regard for others is quite worrying and very can be very intimidating. I have witnessed assaults, verbal and physical, between the same group of people, I have been in a shop whereby a member of one of these groups created a scene so another could run out with a bottle of alcohol. I have had youths block a path purposefully in front of me and give me verbal abuse when I've asked to get passed. I can honestly say that if I didn't come into the town center for work I would not come in at all at the moment. My parents in law used to catch the bus in for charity shops and coffee but now they stay well clear. It's sad to see the town like this.</p> <p>2. Don't Know.</p> <p>3. All 4 provisions</p>	Town centre worker	Noted.
<p>1. Yes - I feel that the town needs this added protection - however I have noticed that the issues are now presenting out of the town centre - e.g Asda, outside of the quarry.</p> <p>2. Yes</p>	Town Centre Business Owner	Noted. It is a concern that enforcement can move problems outside of the restricted area.

<p>3. To include a wider enabling provision to require a person to leave a public toilet if causing antisocial behaviour ; To include a wider enabling provision to require a person to stop using a sound amplifier if causing anti-social behaviour</p>		
<p>1. Yes - My business is on Princess Street; the anti social behaviour is severely escalating at the moment. It is effecting business and residents daily, and we feel not enough action is being taken 2. Don't know - To my mind the action isn't severe enough; these people need to be removed from the streets. 3. All four provisions</p>	<p>Town centre business owner</p>	<p>Noted the concern over perceived lack of enforcement.</p>
<p>1. Yes 2. Yes 3. All four - I have seen people sitting in laneway which is intimidating and blocking entrance</p>	<p>Town centre business owner</p>	<p>Noted</p>
<p>1. Yes - Too many homeless drinking, causing a mess and rowdy behaviour at the top of pride hill 2. No - Needs to be enforced 3. To include a wider enabling provision to require a person to stop sitting or lying within the area if causing anti-social behaviour; To include a wider enabling provision to require a person to stop using a sound amplifier if causing anti-social behaviour; To extend the persons able to enforce the PSPO to 'any person authorised by Shropshire Council'.</p>	<p>Town centre resident</p>	<p>Noted the concern over perceived lack of enforcement.</p>
<p>1. Yes - we need to offer the genuinely homeless people somewhere to store their few possessions and not confiscate them from doorways 2. No - there are a lot of new faces on the streets, the "regulars" seem to get the brunt of the powers that be though 3. To include a wider enabling provision to require a person to stop using a sound amplifier if causing anti-social behaviour - can the amplifiers clause be extended to buskers who make it difficult to operate the businesses they are outside?</p>	<p>Town centre business owner</p>	<p>Noted</p>
<p>1. Yes - young people are constantly causing mayhem it is not just rough sleepers. big groups should be asked to disperse within the shopping centre. push bikes, scooters and electric bikes should be banned from the centre. there is not enough security to stop them. just ban them at the entrance. 2. Yes - presence is clearly decent but there seems to be an increase in the amount of rough sleepers and drunk / using individuals. Drug deals are happening on the street, as heard over radio 3. All four provisions - Things are working we just need more of it. Social media discussion about the town is very negative and first and foremost visitors complain about these issues.</p>	<p>Town centre business owner</p>	<p>Noted – however the reference to drugs is solely a police enforcement matter.</p>

<p>1. Yes 2. Yes 3. To include a wider enabling provision to require a person to stop sitting or lying within the area if causing anti-social behaviour; To include a wider enabling provision to require a person to leave a public toilet if causing antisocial behaviour; To include a wider enabling provision to require a person to stop using a sound amplifier if causing anti-social behaviour.</p>	<p>Town centre business Owner</p>	<p>Noted</p>
<p>1. Yes - There's more issues in the town centre than ever before with anti-social behaviour. So it's vital that the order is extended. 2. Yes - Even though there is still issues, we can actively see that there is systems in place to sort issues out. With lack of police resources anything we can have in the area will help. Shrewsbury seems to be a pull to certain types of people and with the town becoming more attractive for the night life we are certainly seeing an increase in anti-social behaviour. 3.All 4 provisions</p>	<p>Town centre business owner</p>	<p>Noted</p>
<p>1. Yes - Anti social behaviour seems to be on the increase - especially due to the increasing number of 'vagrants' drug users and rough sleepers and the trouble they cause 2. Yes - Drinking on the street has reduced 3. All 4 provisions - to stop the groups of 'homeless' people who are a constant presence in the town centre</p>	<p>Town centre business owner</p>	<p>Noted</p>
<p>1. Yes - you need to get rid or shelter the homeless who are drunk daily and cause disruption in the town centre. Hanging around on the seats outside TUI/Tesco drinking all day, fighting, abusive, on drugs 2. Yes - They need to be able to get rid or arrest the drunks in town causing problems 3. All four provisions.</p>	<p>Town centre worker</p>	<p>Noted</p>
<p>1. Yes - It's really unfortunate that our shop premises and street (roushill bank) get regularly urinated on, and we'd really appreciate some action that helps to stop this. Perhaps warning signs would help. I think also taking more care of the street through regular street cleaning from the council, which we currently don't receive, or perhaps commissioning a mural might help it feel more like the main streets in town. At the moment it seems as though because it's a side street, it gets treated as fair ground for anti social behaviour. Since painting our front porch tiles we've seen less people urinating directly on our premises so I do believe beautifying the street would deter people from treating it badly. There are some great businesses down roushill bank and I think it's only fair that it gets treated equally to other parts of town. 2. Don't know 3. All 4 provisions</p>	<p>Town centre business owner</p>	<p>Provisions exist to address the urination concerns if caught in the act. The PSPO applies to all public areas within the restricted area.</p>

<p>1. Yes - Town has become unacceptable with the amount of drink/drugs being consumed daily</p> <p>2. No - It has removed them from the doorways but not the problem areas ie Tesco Express</p> <p>3. All 4 provisions</p>	Town centre business owner	Noted
<p>1. Yes - Can you consider adding the Coleham parade of shops to this area of enforcement as when people are moved from the centre they move into Coleham area</p> <p>2. Yes</p> <p>3. To include a wider enabling provision to require a person to stop sitting or lying within the area if causing anti-social behaviour; To include a wider enabling provision to require a person to leave a public toilet if causing antisocial behaviour namely.</p>	Town centre business owner	Noted – there are no plans at this time to extend the restricted area. It is recognised that enforcement could move the problems out of the restricted area and this will need to be a consideration for the future.
<p>1. Yes - From a business perspective its important that Shrewsbury continues to be attractive and safe for shoppers and tourists alike</p> <p>2. No - There does seem to be a continuing problem (particularly on Pridehill) with antisocial behaviour</p> <p>3. To extend the persons able to enforce the PSPO to ‘any person authorised by Shropshire Council’; To include a wider enabling provision to require a person to stop sitting or lying within the area if causing anti-social behaviour, To include a wider enabling provision to require a person to leave a public toilet if causing antisocial behaviour</p>	Town centre worker	Noted
<p>1. Yes</p> <p>2. Yes</p> <p>3. To extend the persons able to enforce the PSPO to ‘any person authorised by Shropshire Council’</p>	Town centre worker	Noted
<p>1. Yes - The scheme has had a very positive impact on the student experience in the town centre</p> <p>2. Yes - Able to use the radios to alert incidents that can be dealt with promptly</p> <p>3. All 4 provisions - Keeping the town centre free from anxiety raising behaviours will support the local community</p>	Town centre business owner	Noted
<p>1. Yes - Constant presence of people begging outside shop. Bad language and often aggressive behaviour</p> <p>2. No - The problems have persisted for more than three years and have not improved.</p> <p>3. To include a wider enabling provision to require a person to stop sitting or lying within the area if causing anti-social behaviour</p>	Town centre business owner	Noted
<p>1. Yes - The amplified music and number of drunk/ loud people has increased over the past 3 years and the level of rubbish on the high street is disgusting</p> <p>2. Don’t Know</p>	Town centre resident	Noted

<p>3. To include a wider enabling provision to require a person to stop using a sound amplifier if causing anti-social behaviour.</p>		
<p>1. Yes - We regularly have homeless people sleeping in the entrance ways and other areas within the vicinity of our building. Some urinate, leave drug paraphernalia and rubbish behind and also there belongings i.e. sleeping bags. It is nice to know that we have the support of the local rangers and police to help move these people on as it is not a nice thing for our customers, residents and tenants to have to see or deal with.</p> <p>2. Initially yes, however with the increase in homelessness, this is getting increasingly difficult. The number of 'gangs' of homeless people seems to have increased and can be very intimidating to the public. We understand the resources to support these people are over stretched but allowing them back into the town centre without a PSPO in place will drive the tourists and local people away, especially in an evening. The high street and independent businesses are already finding times hard, this would not do anything to help, in fact it would do the opposite.</p> <p>3. All 4 provisions - We have had instances of people using drugs in our toilet facilities, so having people authorised to remove them within the town centre has to be a positive. As previously stated, out entranceways and stairways have been used by homeless people in the past and if they don't move on their own accord it is useful to know we can reach out to someone with authority who can force them to vacate</p>	<p>Town centre business owner</p>	<p>Noted</p>
<p>1. Yes - Well it would be nice if something actually HAPPENED rather than tick boxes and consultations and grand talk. The town is a semi ghetto past 5 pm</p> <p>2. No - Walk through the town between 5.00 pm and 10 pm and you'll see</p> <p>3. To include a wider enabling provision to require a person to stop using a sound amplifier if causing anti-social behaviour - see both sides of this. Music is okay I guess (if you like what they are playing) and you could say that it adds to the vibe in the town. Amplified music that interrupts everyone is a step too far however</p>	<p>Town centre business owner</p>	<p>Noted the concern over perceived lack of enforcement.</p>
<p>1. Yes</p> <p>2. Yes</p> <p>3. To include a wider enabling provision to require a person to stop using a sound amplifier if causing anti-social behaviour - I would like to see enforcement carried out only by police. I am opposed to the extension of enforcement to other people or organisations (option A) as this would reduce public accountability.</p>	<p>Town centre business owner</p>	<p>Noted</p>
<p>1. Yes</p> <p>2. Yes</p> <p>3. To include a wider enabling provision to require a person to stop using a sound amplifier if causing anti-social behaviour; To include a wider enabling provision to require a person to leave a public toilet if causing antisocial behaviour; To include a wider enabling provision to require a person to stop sitting or lying within the area if causing anti-social behaviour</p>	<p>Town centre worker</p>	<p>Noted</p>

<p>1. Yes - There is still a homelessness problem in Shrewsbury town centre, even with the order in place. It would only get worse if it was not extended</p> <p>2. Don't know - I can't remember what it was like prior to 2017. However there is still a problem so it hasn't solved it entirely</p> <p>3. All 4 provisions - The main problem is homeless people in doorways who can sometimes be quite vocal. I have had visitors comment on how it makes them not want to visit the town. The proposed extensions may not deal with this directly unless there are more people able to move them on, and a suitable place for them to move to.</p>	Town centre business owner	Noted
<p>1. Yes - Sick and tired finding homeless people sleeping in my doorway , & abusive behaviour, our high street is a mess</p> <p>2. No - Don't feel anything has changed. beggars are moved on by security in Telford shopping centre not in Shrewsbury, beggars come into Shrewsbury from other towns , doorways are used as toilets the mess left behind is unacceptable</p> <p>3. To extend the persons able to enforce the PSPO to 'any person authorised by Shropshire Council'; To include a wider enabling provision to require a person to stop sitting or lying within the area if causing anti-social behaviour; To include a wider enabling provision to require a person to leave a public toilet if causing antisocial behaviour</p>	Town centre business owner	Noted
<p>1. Yes</p> <p>2. Yes</p> <p>3. To include a wider enabling provision to require a person to stop using a sound amplifier if causing anti-social behaviour; To include a wider enabling provision to require a person to leave a public toilet if causing antisocial behaviour; To include a wider enabling provision to require a person to stop sitting or lying within the area if causing anti-social behaviour.</p>	Town centre business owner	Noted
<p>1. Yes - Also speeding traffic in town centre residential streets</p> <p>2. Yes</p> <p>3. All 4 provisions</p>	Town centre business owner	Speeding motor vehicles is a police matter
<p>1. Yes - It is scary when visiting the town sometimes</p> <p>2. Yes</p> <p>3. All 4 provisions</p>	Visitor	Noted
<p>1. Yes - Without this the centre will become more of a hub for drunk, and/or unruly behaviour</p> <p>2. Yes - is very common for loud, and/or drunk and offensive behaviour and loud music on the main street. I believe the order allows officials to disperse these problem people</p>	Town centre resident	Noted

<p>3. All 4 provisions - The biggest problem for me when trying to work in my office on Butcher Row is very loud music which is amplified. This happens on a regular basis, and whilst the type of music is mixed, amplified music is not fitting for the historic streets of Shrewsbury and impacts productivity as well as creating a nuisance. Note normal unamplified busking is great!</p>		
<p>1. Yes - While walking my dog in town I often walk around St Alkmund's church around 3pm. I regularly see people/drug users around the side of the church and people are frequently waiting with their cash out ready for a dealer. I don't always feel safe.</p> <p>2. Yes - ASB on Pride Hill is probably better than it would be otherwise, although drinkers still seem to congregate for a chat at the top near Tesco in the morning</p> <p>3. To extend the persons able to enforce the PSPO to 'any person authorised by Shropshire Council'; To include a wider enabling provision to require a person to stop sitting or lying within the area if causing anti-social behaviour; To include a wider enabling provision to require a person to leave a public toilet if causing antisocial behaviour - I have no objection to people using an amplifier for busking and think music adds a pleasant ambience to Pride Hill so I wouldn't want to stop this.</p>	<p>Town centre business owner</p>	<p>Noted. Drug enforcement is a matter for the police.</p>
<p>1. Yes - Hello. As a business in Shrewsbury we get to hear feedback from our customers on the town (why they are visiting, why they dont visit as often etc..). The overall feedback is that they do not find Shrewsbury to be as pleasant as it used to be. One of the main factors is the drinking / homeless on pride hill. They are often fighting, drinking midday and making a mess. We have a shop down Roushill bank often there is a smell of urination overnight, and in some cases human defecation. I think the top priority is banning drinking on Pride Hill. Roushill bank needs keeping cleaner, cigarette butts, chewing gum; it almost needs a weekly pressure washing.</p> <p>2. No - Needs more enforcement</p> <p>3. To extend the persons able to enforce the PSPO to 'any person authorised by Shropshire Council'; To include a wider enabling provision to require a person to stop sitting or lying within the area if causing anti-social behaviour; To include a wider enabling provision to require a person to leave a public toilet if causing antisocial behaviour</p>	<p>Town centre business owner</p>	<p>The PSPO covers all of the restricted areas and not specifically Pride Hill. The order already enables officer to remove alcohol and require people to leave the restricted area.</p> <p>I note the concern over perceived lack of enforcement.</p>
<p>1. Yes</p> <p>2. Don't know</p> <p>3. To include a wider enabling provision to require a person to stop using a sound amplifier if causing anti-social behaviour - Noise in town centre offices can be quite bad when amplifiers are used by buskers. Many buildings are old and only have single panes</p>	<p>Town centre worker</p>	<p>Noted</p>
<p>1. Yes - These are needed in town</p> <p>2. Yes</p>	<p>Town centre worker</p>	<p>Noted</p>

<p>3. All 4 provisions</p> <p>1. Yes - Regularly have homeless sleeping in the shop doorway overnight. They urinate over the shop entrance and leave syringes. Have had a curved window smashed at a cost of £8,000 to replace, another window kicked & cracked, and a drunk intruder smashed through the front door during the night. ALSO: walking up Pride Hill at 5.30pm - 6pm is like The Wild West outside Tesco Express. Sat on the benches around Tesco are drunks and druggies and the language and noise is really unsettling. A lot of customers talk about this new unsettling behaviour and how it puts them off shopping in Shrewsbury</p> <p>2. Don't know - there is a new and rougher group of homeless coming into Shrewsbury. It is known as a easy place to meet up. Really need to react to the nasty and threatening behaviour before it stops more shoppers from coming into town. Some customers say they go to Meole or even drive to Ludlow to avoid the anti social & druggie vibe in town</p> <p>3. To extend the persons able to enforce the PSPO to 'any person authorised by Shropshire Council'; To include a wider enabling provision to require a person to stop sitting or lying within the area if causing anti-social behaviour; To include a wider enabling provision to require a person to leave a public toilet if causing antisocial behaviour;</p>	<p>Town centre worker</p>	<p>Drug related enforcement is a matter for the police. I note the concern over perceived lack of enforcement.</p>
<p>1. Yes - we have drug paraphernalia frequently on our fire exit steps/bin.. human toileting also , frequently witness anti social behavior in the square, cannabis is smoked right outside the shop front access... and groups of unsavory people also use the two benches to sit and get drunk on.. puts off customers coming in to store ..and it can feel quite unsafe too</p> <p>2. its sporadic, seems better for a couple of days and then they are back - tourist information point and family visitor centre is in the square, and today two rough sleepers have been in square under market hall all day.. they go and pee and poo in alleyways ..they shout and get aggressive, i know for a fact it puts people off from visiting. Many people stay in my shop whilst things go on outside.. not wanting to be anywhere near the behavior that can take place .</p> <p>3. All 4 provisions.</p>	<p>Town centre worker</p>	<p>Such incidents require a police response.</p>
<p>1. I strongly believe the existing order should be extended & also improved for the next 3 years. I believe more could be done to prevent antisocial behaviour to our town.</p> <p>2. I believe the town rangers have had a positive impact on the amount of crime & antisocial behaviour on Pride Hill, however I have on several occasions had to call 101 to report an incident because the rangers do not seem to be present during evenings, which is when the majority of the incidents occur. I do not believe they hold enough power to enforce to rules.</p> <p>3. Yes. "To extend the persons able to enforce the PSPO" I agree to this proposal & believe we require extra persons outside of the hours already covered. "To include a wider enabling provision to require a person to</p>	<p>Town Centre Resident</p>	<p>Noted. The role of the ranger is a matter for further discussion in the event that the PSPO powers are extended. There will need to be consideration given to the health and safety of non-police personnel tackling some of the</p>

<p>stop sitting or lying within the area if causing anti-social behaviour" If this is to include the public benches outside of Tesco then yes. There is no space for the public to enjoy the outdoor space, as the benches are usually full of intoxicated individuals, who create needless mess and leave rubbish, broken glass bottles, unfortunately there is regular vomit around the benches & I have witnessed frequent urination from this particular group around the entrance to my home. The planters with trees and flowers are often vandalised too. "To include a wider enabling provision to require a person to stop using a sound amplifier" Whilst I have no objection to busking in the town & I do enjoy quite a few of the performers we get in Shrewsbury, I do not enjoy hearing the religious & political speakers who visit. They are frequently tormenting & engaging in arguments with the public which results in the police being called to diffuse the situation.</p> <p>4. I am a resident of Shrewsbury Town Centre & I also have run a business within the town (although I have recently sold this business)</p> <p>As a resident in a busy town centre I understand this is not the country side & some disturbance is the be expected. However, as a female I feel intimidated and refuse to leave my home alone when this group of individuals are occupying the area directly outside my home, be this day or night.</p> <p>I have been approached, intimidated & shouted at by an individual(s) who regularly is in the area. I have reported urinating on a local postbox outside my home to the police, only to be told there is nothing further to be done as I have no video or photographic evidence. I am tired of stepping over broken glass, cans, food waste & vomit to go and buy produce from the local town centre shops.</p>		<p>behaviours described and at the times mentioned</p>
<p>1. Yes 2. Yes 3. All 4 provisions</p>	<p>Town centre business owner</p>	<p>Noted</p>
<p>1. Yes - There needs to be a BLANKET BAN on open alcohol containers on Pride Hill, The Square and Shoplatch. Too many Homeless basically 'partying' and causing disruption and being anti-social and leaving litter behind. This is not good to encourage shoppers and tourism</p> <p>2. No - Still very disorderly especially on Pride Hill. Current restrictions do not go far enough, or are not enforced properly. Blanket ban on open alcohol containers required.</p> <p>3. All 4 provisions</p>	<p>Town centre business owner</p>	<p>The PSPO empowers police officers to tackle such behaviour and remove alcohol and people from the restricted area. I note the concern over perceived lack of enforcement.</p>
<p>1. Yes - As a town centre business that is open 6 days a week, we are seeing more anti social behaviour in the town each day. Shouting, drinking, drug use, rubbish, empty bottles, used needles, sick and urination</p> <p>2. No - We are seeing a increase in anti social behaviour in the town centre each day. It is something that most of our customers comment on, especially tourists</p>	<p>Town centre business owner</p>	<p>Noted</p>

3. To include a wider enabling provision to require a person to stop sitting or lying within the area if causing anti-social behaviour; To extend the persons able to enforce the PSPO to 'any person authorised by Shropshire Council'; To include a wider enabling provision to require a person to leave a public toilet if causing antisocial behaviour;		
1. Yes 2. No 3. All 4 provisions	Town centre worker	Noted
1. Yes - The order needs renewing so that the local authorities can continue to manage the ever growing homeless population in the town centre 2. Yes 3. All 4 provisions	Town centre worker	Noted
1. Yes 2. Yes 3. To extend the persons able to enforce the PSPO to 'any person authorised by Shropshire Council'; To include a wider enabling provision to require a person to stop sitting or lying within the area if causing anti-social behaviour; To include a wider enabling provision to require a person to stop using a sound amplifier if causing anti-social behaviour.	Town centre worker	Noted
1. Yes - Music, homeless and anti social behaviour on Pride Hill us a daily issue. 2. Yes - I see people being removed by the police 3. To extend the persons able to enforce the PSPO to 'any person authorised by Shropshire Council' - I wholeheartedly support any procedure to stamp out antisocial behaviour.	Town centre resident	Noted
1. Yes - The Homeless people in the local area are a threat to my team and my business. I have had staff quit as they have been threatened or harassed 2. Don't know - They are still there. Shouting and opening doing drugs 3. All 4 provisions	Town centre business owner	Noted. Threatening behaviour is a matter for the police.
1. Yes - I walk to tescos every day and there are drunk and disorderly people that reside outside every day. We have a one year old baby and I need to take a wide route round them because they are often intimidating. There are also loud amplified buskers throughout the summer in the street which are often so loud it makes it difficult to have a conversation. I like non-amplified buskers so am not proposing removing these 2. Don't know 3. All 4 provisions	Town centre resident	Noted
1. Yes - It is for the benefit and safety of the public 2. Yes - We see fewer anti social bahaviour and feel a lot safer as a result	Town centre worker	Noted

<p>3. All 4 provisions</p> <p>1. Yes - We have a huge issue with anti social activity in Princess Street. On a regular basis there are rough sleepers on the footprint of the House of Frazer building opposite our shop frontage. They do not just urinate, they leave faeces, needles and their other waste behind. The area is filthy dirty. It does not get cleaned and there is a mess inside shutters of the doorway which has gathered there for months. Drug users and people behaving in an anti social manner gather in this area also and it is both intimidating to people going about thief daily comings and goings as well as disgusting to hear foul language, shouting and bawling with no regard for others. As a business owner and a person proud of our county town I along with others are totally bewildered at the lack of help and authority to deal with the problem.</p> <p>2. No - The enforcement officers move those involved but this doesn't solve the issue. It merely moves them on for maybe 24 hours but invariably they return. Yes we need to have this law renewed but we need to have more done and actual police officers who have the power to do more to stop the problems happening</p> <p>3. All 4 provisions</p>	<p>Town centre business owner</p>	<p>Note the concern over perceived lack of enforcement and the lack of police officers.</p>
<p>Full response - see Appendix E</p> <p>Summary</p> <p>1. Yes</p> <p>2. No</p> <p>3. All of them although concerns that they do not go far enough</p>	<p>Town centre resident</p>	<p>Note the concern over lack of enforcement and the wish for stronger measures</p>
<p>Full Response - see Appendix F</p> <p>Summary</p> <p>1. Yes</p> <p>2. N/A</p> <p>3. All of them</p>	<p>BID</p>	<p>Repeat of many of the comments received and listed in this document</p>
<p>1. Yes, due to the lockdown and Covid, there are many places and shops that had to be closed down which provides the perfect opportunity and place to the homeless and drug user members of the town to use urinate, there and use them as their sleeping places.</p> <p>We see more and more of them disturbing this quiet area, and we feel that we are in danger, and not just our properties, but our health as well.</p> <p>2. In my opinion, there could be more use of them, I go out to town every day between 5 and 7 pm and haven't been seeing them too often. If I do see them, they are normally having a conversation of the member of the homeless group, but no results, they are either don't leave or come back after a few minutes</p> <p>3. All of them</p>	<p>Town centre resident</p>	<p>Noted.</p>

<p>Full response - see Appendix G</p> <p>Summary</p> <ol style="list-style-type: none"> 1. Yes 2. Slightly 3. All of them 	<p>Town centre resident</p>	<p>Noted</p>
<p>I write in support of the proposed extension of the above Order and would also ask, if consideration relating to the period of excluding individuals from within the Town Centre should be increased from the current 48 hours to a longer period of exclusion for certain offences?</p> <p>I would like to bring to your attention the following anti-social behaviour that we as one of the leading tourist and as the oldest historic building in the Town Centre of Shrewsbury, that is open six days a week, receiving over 75,000 visitors each year, experience on a daily and weekly basis.</p> <p>The anti-social behaviour we experience within the churchyard during daytime and at night is:</p> <ul style="list-style-type: none"> • Drug dealing and taking along the north side of the church • Urinating and defecating in various areas around the church • Alcohol misuse and drunkenness in doorways to the church, creating access and exiting issues for staff and volunteers • Rough sleeping on the lower roof of the former vestry <p>We also experience those who are under the influence of drugs and alcohol, entering the church and causing a nuisance to both our volunteers, staff and members of the public, during the opening times of the building and during evening events undertaken by hirers.</p> <p>We are very appreciative of the engagement that the church has received from the PCSO team, with a reassurance of presence that has been welcomed by our volunteers, and the PCSO team should be enabled with such powers and authority to undertake their roles within these proposals.</p> <p>Currently St Mary's supports a team of over 35 volunteers who reside within the Town Centre, the wider Shrewsbury area and within the county. The church also supports two full time members of and one part time member of staff, along with a coffee shop operation that employs two individuals.</p>	<p>The Churches Conservation Trust</p>	<p>There are no plans to increase the exclusion timings at this time.</p> <p>Other comments noted.</p>

Summary of Comments (excluding Police Comments)

Respondents in favour of renewing the PSPO: **65 (100%)**
 Respondents who believe the PSPO has been effective/ineffective/Not commented: **27 (41%) / 20 (31%) / 18 (28%)**

Summary of those in favour of the following additional measures:

To extend the persons able to enforce the PSPO to ‘any person authorised by Shropshire Council’: **45 (69%)**
 Provision to require a person to stop sitting or lying within the area if causing anti-social behaviour: **48 (74%)**
 Provision to require a person to leave a public toilet if causing anti-social behaviour: **44 (68%)**
 Provision to require a person to stop using a sound amplifier if causing anti-social behaviour **46 (71%)**

Source of respondents

	<u>Town Centre Residents</u>	<u>Town Centre Business Owners</u>	<u>Town centre worker</u>	<u>Shrewsbury Resident</u>	<u>Visitor</u>	<u>Other</u>	<u>Total</u>
<u>Number of Respondents (%)</u>	12 (18%)	29 (45%)	16 (25%)	2 (3%)	1 (2%)	5 (7%)	65 (100%)